

# Statement of purpose

Health and Social Care Act 2008

## Part 1

### The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

#### Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's name and legal status					
Full name <sup>1</sup>	Carlisle Mencap				
CQC provider ID	1-1016200398				
Legal status <sup>1</sup>	Individual	<input type="checkbox"/>	Partnership	<input type="checkbox"/>	Organisation <input checked="" type="checkbox"/>

2. Provider's address, including for service of notices and other documents	
<b>Business address<sup>2</sup></b>	Carlisle Mencap LTD Unit J3 Duchess Avenue Kingmoor Business Park
<b>Town/city</b>	Carlisle
<b>County</b>	Cumbria
<b>Post code</b>	CA6 4SN
<b>Business telephone</b>	01228 674393
<b>Electronic mail (email)<sup>3</sup></b>	Jenny.Bell@carlisle Mencap.co.uk

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do <b>NOT</b> wish to receive notices and other documents from CQC by email	<input type="checkbox"/>
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<sup>1</sup> Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

<sup>2</sup> Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

<sup>3</sup> Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

*Please note:* CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

<b>3. The full names of all the partners in a partnership</b>
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**Names:**

# Statement of purpose

Health and Social Care Act 2008

## Part 2

### Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

#### **Aims and objectives**

*What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose*

Carlisle MENCAP has been established since 1968; it is a registered charity.

It supports people with learning disabilities and their families in Carlisle and District by providing care and information.

The society is locally managed and funded, not a branch of a national organisation. There are over 150 members made up of people with learning disabilities, carers and other interested parties.

There are 10 members within the executive committee. 3 members with learning disabilities and the remaining committee have lived experience of caring for someone with a learning disability.

Services provided by the society include: adult leisure services; children's home respite service; young people's clubs; adult residential based respite care; community outreach; and parent/carer support groups.

Carlisle MENCAP has a vision where everyone with a learning disability has an equal right to choice, opportunity and respect with the support they need.

Access to services, their delivery and the level of support available will relate to the assessed needs of the service user and the availability of appropriate resources. The allocation of an individual employee or volunteer to provide intimate personal care will aim to be sensitive to the feelings and needs of service users.

As far as possible, service users will be supported to enable them to take increasing responsibility for their own lives.

Service users will be assisted to achieve a valued role in their community. Where appropriate, support will be given to an individual to enable them to exercise their civil rights and will include the right within the law:

- to religious and cultural freedom, of practice and beliefs
- to wear a form of dress; sari, turban or any other clothing required by their race, culture or religion
- to have their preferred pro-nouns used
- to political expression
- to be called by a preferred name
- to form relationships
- To have information and guidance on participating in the community.

Service users will be supported in decision-making as required, including the responsibilities and accountabilities associated with personal conduct and citizenship.

Service users will be assisted to understand the limitations and implications of living or working within a shared community.

### **Our Mission, Social care values and behaviours**

Our mission is to empower people with a learning disability, their families and carers to live happy and healthy lives.

Dignity and respect – We treat people with dignity and respect, regardless of their

culture, religion, age, race, sexual orientation or disability

Working together – We empower encourage and enable people who need care and support and other staff to do things for themselves and make their own decisions

Commitment to quality care and support – We are committed and passionate about doing anything we can in our work to make the lives of people who need care and support better.

Learning and reflection – We are committed to learning and staff development through ongoing training and continuous professional development.

### **Quality statement**

Carlisle MENCAP is committed to delivering quality services. The goal is to offer continuous improvement, ensuring effectiveness, efficiency and value. This will be achieved within a framework of equality and values that promote the rights and desires of people with learning disabilities.

Services will be monitored by listening to the users and purchasers of our services, and by a programme of quality assurance.

### **Equality of opportunity**

Equality of opportunity is fundamental. Access to and delivery of services will be provided fairly and free from harassment or victimisation to ensure that no individual or group is subjected to discrimination. Behaviour by an employee or volunteer that fails to achieve professional standards or that discriminates unfairly will always be challenged.

### **Health and safety**

All services will uphold and promote high standards of health and safety. In order to provide a safe and healthy workplace, potential hazards to health and safety, including situations, equipment or people, will be addressed.

# Statement of purpose

Health and Social Care Act 2008

## Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

Fill in a separate part 3 for each location

The information below is for location no.:	1	of a total of:	1	locations
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<b>Name of location</b>	California House
<b>Address</b>	23 California Road Carlisle
<b>Postcode</b>	CA3 0BT
<b>Telephone</b>	01228 596292
<b>Email</b>	Jenny.Bell@carlisle Mencap.co.uk

## Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

California House is a well-established respite service, operating since 1996. The house has five bedrooms: 2 fully accessible downstairs bedrooms and 3 first floor bedrooms. There are two refurbished bathrooms one with built in hoisting equipment. There are lounge areas, a sensory room and a large garden. There is also a recently refurbished kitchen/dining area with height adjustable surfaces and equipment – the facilities and adaptations enable almost all of our guests to get fully involved in all aspects of running the house, should they wish to do so. California House also has its own minibuss, which enables us to be adaptable to the people who use the service; this has a tail lift and can therefore cater for wheelchairs

The service enables individuals to have time away so all family members can get a break. It provides support to families and carers with continuity of care for the supported adults. It currently supports over 50 families/individuals, many regular attendees, and has supported over 300 families over the life of the service. There is a dedicated team but we are able to call on support from our wider staffing within Carlisle Mencap when this is needed, either in relation to additional hours or specific expertise.

The average years' service of our support workers is 6 with many having 10+ years in the industry. Qualifications relating to social care range from BA hons to RQF levels 2, 3 and 5. All staff receive twelve days formal induction training including fifteen elements of the care certificate and (as a minimum) courses in safeguarding, first aid, food hygiene, health and safety, infection control including COVID -19, manual handling, medication administration, Team Teach – Intermediate, Epilepsy awareness, learning disability and autism awareness, Buccal Midazolam & Buccolam, GDPR, Fire Safety, Positive behavioral support |(PBS), health and safety.

Staff are trained within a clearly defined probation period of six months. We place a high value on continuous professional development and offer a comprehensive supervision and appraisal system that allows performance and progress to be monitored closely and staff are supported whenever necessary to achieve their jointly identified goals and targets within the organisation. All mandatory training is delivered either online or face-to-face, classroom based depending on the specific training being undertaken and is overseen by our RQF assessor who is a Registered nurse and trained PBS lead.



Other training is sourced from professional trainers including NHS colleagues as required. All training is refreshed at regular intervals.

Carlisle Mencap has a vast experience of supporting adults with profound and multiple disabilities, delivering 1:1 support which includes.

- Autistic Spectrum Disorder
- Cerebral Palsy
- Obsessive Compulsive Disorder
- Spina-bifida,
- Epilepsy,
- ADHD

Many of the adults we support require individualised and specialist equipment and such as wheelchairs, rollators, mechanical hoists and slings, , emergency anti-convulsant medication, and continence care.

Other client specific training is given to staff when needed, including Diabetes Awareness and, Challenging Behaviour, Continence, End of Life Care, , Hearing Aids,. We source individual training packages for teams based around the individual complex needs which enables Carlisle Mencap to offer equitable access to our services for any adult with complex and multiple needs.

### CQC service user bands

The people that will use this location ('The whole population' means everyone).

Adults aged 18-65	<input checked="" type="checkbox"/>	Adults aged 65+	<input checked="" type="checkbox"/>
Mental health	<input type="checkbox"/>	Sensory impairment	<input checked="" type="checkbox"/>
Physical disability	<input checked="" type="checkbox"/>	People detained under the Mental Health Act	<input type="checkbox"/>
Dementia	<input type="checkbox"/>	People who misuse drugs or alcohol	<input type="checkbox"/>
People with an eating disorder	<input type="checkbox"/>	Learning difficulties or autistic disorder	<input checked="" type="checkbox"/>
Children aged 0 – 3 years	<input type="checkbox"/>	Children aged 4-12	<input type="checkbox"/> Children aged 13-18 <input type="checkbox"/>
The whole population	<input type="checkbox"/>	Other (please specify below)	<input type="checkbox"/>

The CQC service type(s) provided at this location	
Acute services (ACS)	<input type="checkbox"/>
Prison healthcare services (PHS)	<input type="checkbox"/>
Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)	<input type="checkbox"/>
Hospice services (HPS)	<input type="checkbox"/>
Rehabilitation services (RHS)	<input type="checkbox"/>
Long-term conditions services (LTC)	<input type="checkbox"/>
Residential substance misuse treatment and/or rehabilitation service (RSM)	<input type="checkbox"/>
Hyperbaric chamber (HBC)	<input type="checkbox"/>
Community healthcare service (CHC)	<input type="checkbox"/>
Community-based services for people with mental health needs (MHC)	<input type="checkbox"/>
Community-based services for people with a learning disability (LDC)	<input type="checkbox"/>
Community-based services for people who misuse substances (SMC)	<input type="checkbox"/>
Urgent care services (UCS)	<input type="checkbox"/>
Doctors consultation service (DCS)	<input type="checkbox"/>
Doctors treatment service (DTS)	<input type="checkbox"/>
Mobile doctor service (MBS)	<input type="checkbox"/>
Dental service (DEN)	<input type="checkbox"/>
Diagnostic and or screening service (DSS)	<input type="checkbox"/>
Care home service without nursing (CHS)	<input checked="" type="checkbox"/>
Care home service with nursing (CHN)	<input type="checkbox"/>
Specialist college service (SPC)	<input type="checkbox"/>
Domiciliary care service (DCC)	<input type="checkbox"/>
Supported living service (SLS)	<input type="checkbox"/>
Shared Lives (SHL)	<input type="checkbox"/>
Extra Care housing services (EXC)	<input type="checkbox"/>
Ambulance service (AMB)	<input type="checkbox"/>
Remote clinical advice service (RCA)	<input type="checkbox"/>
Blood and Transplant service (BTS)	<input type="checkbox"/>

<b>Regulated activity(ies) carried on at this location</b>		
Personal care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Registered Manager(s) for this regulated activity: 1		
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Surgical procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Diagnostic and screening procedures	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Maternity and midwifery services	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Termination of pregnancies	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Services in slimming clinics	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Nursing care	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		
Family planning service	<input type="checkbox"/>	
Registered Manager(s) for this regulated activity:		

# **Statement of purpose**

Health and Social Care Act 2008

## **Part 4**

### **Registered manager details**

Including address for service of notices and other documents

Please first read the guidance document *Statement of purpose: Guidance for providers*

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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<b>1. Manager's full name</b>	Jennifer Bell
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2. Manager's contact details	
<b>Business address</b>	Unit J3 Duchess Avenue Kingmoor Business Park
<b>Town/city</b>	Carlisle
<b>County</b>	Cumbria
<b>Post code</b>	CA6 4SN
<b>Business telephone</b>	01228 674393
<b>Manager's email address<sup>1</sup></b>	
jenny.Bell@carlislemercyp.co.uk	

<sup>1</sup> Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

*Please note:* CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s))	
Name(s) of location(s) (list)	Percentage of time spent at this location
California House – 23 California Road, Carlisle, CA3 0BT	50%

#### 4. Regulated activity(ies) managed by this manager

Personal care	<input type="checkbox"/>	
Accommodation for persons who require nursing or personal care	<input checked="" type="checkbox"/>	
Accommodation for persons who require treatment for substance abuse	<input type="checkbox"/>	
Accommodation and nursing or personal care in the further education sector	<input type="checkbox"/>	
Treatment of disease, disorder or injury	<input type="checkbox"/>	
Assessment or medical treatment for persons detained under the Mental Health Act	<input type="checkbox"/>	
Surgical procedures	<input type="checkbox"/>	
Diagnostic and screening procedures	<input type="checkbox"/>	
Management of supply of blood and blood derived products etc	<input type="checkbox"/>	
Transport services, triage and medical advice provided remotely	<input type="checkbox"/>	
Maternity and midwifery services	<input type="checkbox"/>	
Termination of pregnancies	<input type="checkbox"/>	
Services in slimming clinics	<input type="checkbox"/>	
Nursing care	<input type="checkbox"/>	
Family planning service	<input type="checkbox"/>	

## 5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.