

Statement of Purpose Supported Living and Community Outreach



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Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

1. Provider's Name and Legal Status							
Full Name	Carlisle Mencap Ltd						
CQC Provider ID	1-10162039	1-101620398					
Legal Status	Individual		Partnership		Organisation	\boxtimes	
2. Provider's Address (fo	r service of no	otices	and other docu	ıment	ts)		
Business Address	Unit J3 Duchess Avenue						
	Kingmoor Park						
Town/City	Carlisle						
County	Cumbria						
Postcode	CA3 0NW						
Business Telephone	01228 674393						
Email	Enquiries@carlislemencap.co.uk						

Michelle.Thompson@carlislemencap.co.uk

3. The full names of all the partners in a partnership

Names:



Michelle Louise Thompson
Registered Manager



Catherine Joy Burn Nominated Individual



Aims and Objectives

Aims and Objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Carlisle Mencap is a registered charity established in 1968, providing life-long support for people with disabilities and their families. Our Supported Living and Community Outreach services have highly trained staff teams and specialise in supporting people with a range of disabilities, those who without our assistance would not be able to live full and active lives. We deliver meaningful, person-centred support based on the needs, wishes, dreams and ambitions of our clients. We advocate for our clients and believe that the learning disability community should have access to a wealth of experiences, should be treated with respect and should not be excluded from access to mainstream community activities, employment or health services on the grounds of their disability.

From our head office in Carlisle, the Registered Manager has oversight over four Supported Living houses and Community Outreach opportunities for adults and children.

Supported Living

We provide support to 9 ladies in 4 Supported Living houses. These ladies hold their own tenancies and our staff team supports them in their own homes. The ladies have 24:7 staff support and all have support with personal care. The ethos in Supported Living is one of empowerment and the staff team support the service users to develop new skills and learn to be more independent with domestic tasks around the home, managing their own needs and accessing the community. Service users are supported in decision making, goal setting and removing barriers to work towards their dreams and aspirations.

Community Outreach

Our Outreach programme is delivered for both children and adults so it is a life-long service. We promote choice and independence, meaning the outcomes for support and planned activities are based on the needs and wishes of the service user. Support can be delivered in the home, in the community or to attend activities such as sports clubs.

We believe that everyone with a learning disability has an equal right to choice, opportunity and equitable access. We put the needs of the people we support at the heart of everything that we do and we champion change where there are barriers to inclusion. We are regulated for Personal Care and under this regulated activity we promote dignity, respect and independence.



We make the following promises to our Service Users:

- We will respect your personal dignity and privacy
- We will respect your personal wishes and beliefs
- We will respect your cultural, emotional and relationship needs
- We will respect your rights to make choices about your life
- We will support you to become active participants in your community
- We will run our services in a fair and inclusive way
- We will make sure staff and volunteers have adequate training
- We will keep your personal information private
- We will seek your views on the service and how we can make it better



Location(s) and

- the people who use the service
- their service type(s)
- their regulated activities

The information below is for location no.:	1	of a total of:	1	locations
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Name of Location	Carlisle Mencap Head Office
Address	Unit J3 Duchess Avenue Kingmoor Park Carlisle
Postcode	CA6 4SN
Telephone	01228 674393
Email	Michelle.Thompson@carlislemencap.co.uk Enquiries@carlislemencap.co.uk



Description of the Location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

Supported Living

We work in 4 Supported Living homes, each of the premises are assessed as suitable for the service users who reside in them. 2 of the properties are bungalows and are accessible for clients with difficulties with mobility. Where required, we work with Physiotherapists and Occupational Therapy to identify where there is a need for adaptations of specialist equipment. We currently use the following:

- Overhead fixed ceiling hoist tracking
- Gantry hoist
- Walking harness
- Hoist slings
- Mangar Elk lifting cushion
- Profiling beds
- Shower chairs
- Wheelchairs
- Walker frame
- Zima frame
- Seizure Monitors
- Audio monitors
- 2 houses have sensory corners

Outreach

Outreach will take place primarily in client homes or out in the community. Where there are specific needs, which cannot be met in the community, service users will have access to the Grace Little Centre, as outlined below.



Grace Little Centre

All Outreach and Supported Living service users have access to The Grace Little Centre, which is a specialist, purpose-built facility owned by Carlisle Mencap. The Grace Little Centre is a single storey building, designed to be totally accessible for people with disabilities. Features include:

- Fully equipped Sensory Room
- Soft Play
- Activity/Craft Room
- Kitchen with height adjustable cooker, worktop and sink
- Accessible Bathrooms with overhead tracking, changing table, shower and height adjustable bath
- Spacious communal area
- Accessible garden with disability friendly play equipment.

No of approved places / overnight beds (not NHS)			
CQC Service User Bands			
The people that will use this location ('The whole population' means everyone)			

CQC Service Oser burius							
The people that will use this location ('The whole population' means everyone).							
Adults aged 18-65		Adults aged 65+			\boxtimes		
Mental health		Sensory impairment					
Physical disability		People detained under the Mental Health Act					
Dementia		People who misuse drugs or alcohol					
People with an eating disorder		Learning difficulties or autistic disorder			\boxtimes		
Children aged 0 – 3 years		Children aged 4-12		Children aged 13-18	\boxtimes		
The whole population		Other (please specify	belov	v)			



Statement of Purpose – Domiciliary Care

The CQC Service Type(s) Provided at this Location	
Community-based services for people with a learning disability (LDC)	\boxtimes
Domiciliary care service (DCC)	\boxtimes
Supported living service (SLS)	\square

Regulated Activities at this Location		
Personal care	\boxtimes	
Registered Manager(s) for this regulated activity: Michelle Thompson		



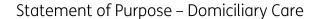
Registered Manager Details

The information below is for manager number:	1	of a total of:	1	Managers working for the provider shown in part 1
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1. Manager's full name	Michelle Louise Thompson
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2. Manager's contact details				
Business address	Unit J3 Duchess Avenue Kingmoor Park			
Town/city	Carlisle			
County	Cumbria			
Post code	CA6 4SN			
Business telephone	01228 674393			
Manager's email address				
Michelle.Thompson@carlislemencap.co.uk				

3. Locations managed by the registered manager at 1 above (Please see part 3 of this statement of purpose for full details of the location(s)) Name(s) of location(s) (list) Percentage of time spent at this location Carlisle Mencap Head Office 85%





4. Regulated activities managed by this manager

Personal care

5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.

Michelle is the Registered Manager for services delivering personal care delivered from Carlisle Mencap Head Office